

WHAT ARE THESE RENTAL TERMS?

1. These rental terms are brought to you by Ocharge LLC, which we call "Ocharge". They explain the rules for renting items from any Chargerent Kiosk during this event (which we call "Chargerent Transactions").
2. You agree to these rental terms each time you enter into a Chargerent Transaction.

IMPORTANT: These rental terms, including what, how, and when we charge for a Chargerent Transaction, may have changed since the last time you rented from a Chargerent Kiosk, so remember to check them prior to each rental. Please also read the Ocharge Privacy Policy, which explains Ocharge's information collection practices, such as the type of information Ocharge collects and how Ocharge may use that information.

HOW DOES IT WORK WHEN I RENT AN ITEM FROM A CHARGERENT KIOSK?

1. Each item you rent has a retail value of \$55.00. The rental period is measured from the time you first receive your rental unless we tell you differently at each Kiosk or otherwise before you rent.
2. If you keep an item past the end of each event day, Ocharge will charge your payment card the total amount of \$55.00. In order to not incur any rental fee, you must return your rental before the end of each event day.
3. The screens of the Chargerent Kiosks display the maximum charge that you would have to pay if an item is not returned by the end of each event day. Rental charges and rental periods may vary so please review the pricing and rental information displayed on each Chargerent Kiosk each time you rent from them. Additionally, you can call us (844) 624-2743 with any questions.
4. Each time you rent from a Chargerent Kiosk, it is considered a single transaction regardless of how long your rental lasts. You can terminate a rental transaction at any time by returning the rented item to any Chargerent Kiosk, or by keeping the item through the maximum rental period, so long as you pay the maximum rental charge (\$55.00 in this case).
5. If you believe you rented a defective item from us, please call our customer service right away at (844) 624-2743. Otherwise we will assume that the defect occurred during your rental period.

YOU AGREE THAT YOUR EXCLUSIVE REMEDY FOR A DEFECTIVE RENTAL IS A SUBSTITUTE RENTAL OF EQUAL VALUE FOR THE SAME TYPE OF ITEM, AND OCHARGE'S LIABILITY IS FURTHER LIMITED AS DETAILED HERE.

If an item is returned damaged, as determined by Ocharge in its sole and absolute discretion, we together with all applicable rental charge, not to exceed the maximum charge for that item.

WHEN AM I CHARGED FOR RENTALS?

1. At the time of each rental, Ocharge will seek an authorization (card validation) from your payment card company with a transaction amount equal to \$1.00.
2. If you return the item to any Chargerent Kiosk before the end of each event day, the rental is complimentary (free of charge) and your payment card will not incur any charges.
3. If you keep an item past the end of each event day, your payment card will be charged an amount equal to the maximum charge for that item (\$55.00 in this case).
5. All payment card charges are processed and settled within 1-3 business days after your rental.

WHAT IS OUR PRIVACY POLICY?

This notice describes the Privacy Policy of Ocharge LLC, which we call "Ocharge Privacy Policy" as it relates to the collection, protection, and disclosure of such information resulting from credit card transactions at Chargerent Kiosks. The privacy policy applies only for such Transactions.

WHAT INFORMATION DO WE COLLECT?

Ocharge will collect credit card information and possibly email addresses or telephone numbers for processing Transactions.

WHAT DO WE USE THE INFORMATION FOR?

Ocharge collects and uses information obtained from Transactions only for business purposes.

The use of Credit Card Information

Ocharge uses secure card readers compliant with our payment gateway to collect credit card information at our Chargerent Kiosks. The credit card information will be used to obtain authorizations and process payments for the retail value of each rental. Your full credit card information is never stored on any of our local computers or any of our remote servers. We may store your name and the only the last four digits of your payment card for the purpose of processing rentals and returns.

The use of Telephone Numbers

Ocharge may possibly collect telephone numbers and carrier information only to send return reminders and receipts by text messaging. Text messaging charges may apply, please check with your carrier for your text messaging plan before you opt to receive reminders ore receipts. Ocharge has no responsibility or liability on any charges resulting from receiving text messages for Transactions.

DO WE USE COOKIES?

Our Chargerent Kiosks and software never use cookies.

DISCLOSURE OF INFORMATION

Ocharge does not disclose, sell, or trade any non-public information about our customers or former customers to anyone, except as required by law. This does not include trusted third parties such as our payment gateway and our payment processor in conducting our business by processing your Transactions.

Information may also be disclosed for audit purposes, to regulatory agencies, or for other general administrative services.

We do not disclose information about you to other entities, who may want to sell their products to you.

THIRD PARTY LINKS

Occasionally, at our discretion, we may include third party advertising on our Chargerent Kiosks with links to their products or services sites. These third parties have separate and independent privacy policies and terms and conditions. We therefore have no responsibility or liability for the content and activities of these linked third parties. Nonetheless we always seek to protect the integrity of our Chargerent Kiosks and welcome any feedback about these linked third parties.

YOUR CONSENT

By using our Chargerent Kiosks you consent to our Ocharge Privacy Policy.

CHANGES TO OUR PRIVACY POLICY

This Ocharge Privacy Policy was last updated on 09/10/22. If we decide to change our Ocharge Privacy Policy in the future, any changes will be posted on this page.

CONTACTING US

If there are any questions regarding this Ocharge Privacy Policy, you may contact us using the information below:

Email: info@chargerent.net

Phone: (844) 624-2743